

*Casa Marla, La Florida, Torrevieja, Costa Blanca, Spain*  
**Terms and Conditions**

1. All prices are quoted in pounds sterling per week.
2. A charge of 40 Euros for cleaning is payable on arrival to the agent.
3. Cancellation: If you do have to cancel your holiday please notify us immediately. If you do cancel you will have to forfeit the following:-
  - a. Over 8 weeks before commencement                      Deposit.
  - b. Between 4 and 8 weeks before commencement      50% of rental total.
  - c. Less than 4 weeks before commencement            100% of rental.
4. We value the custom of our guests and in renting the property you agree to treat our property and contents with due respect. However, a breakage/damage deposit of £100 is payable together with the balance of the rental amount 8 weeks before commencement of your holiday. This deposit will be refunded to you as soon as we have received confirmation from our Agents that no breakages or damage has occurred during your period of rental. In the event of any breakage or damage incurred during your period of rental the cost of which will be advised to you and deducted from the deposit held. The person signing the booking form undertakes to be responsible for any breakages, damage or loss to the property and its contents during the period of rental and is advised to check the condition on arrival. Any breakages or damage should be reported to the local agent as soon as possible
5. The property and contents are insured against fire and theft. The occupiers are responsible to take due care and not to invalidate the terms of the insurance. You are strongly urged to ensure that you have your own insurance in place.
6. The property will normally be available for occupation at 4.00pm on the day of arrival and you are asked to vacate by 10.00am on the day of departure. Special arrangements can sometimes be made outside these hours if requested at time of booking.
7. Letting periods are flexible depending on availability. We are happy to consider other periods for weekend breaks. Longer or low season lets are welcomed.
8. La Florida is a private development and the communal facilities are for the use and enjoyment of those staying and living on the complex. To protect the environment for the enjoyment of others, it is a condition of this agreement that excessive noise or other nuisance is not allowed and that rules of the property, the swimming pool and all facilities are observed. Failure to comply with this after a warning will result in you being required to leave the property without compensation.
9. The owners hereby give notice that their responsibilities are limited as follows:-
  - a. To ensure that the property is clean including the bed linen and towels.
  - b. The key will be available upon arrival.
  - c. The services within the property will be functioning; this does not extend to matters beyond the owners control, such as power and water cuts which do happen occasionally.
10. If you have a complaint, please report it to our local agent at the time. Any genuine complaint will be treated seriously and we will do our utmost to rectify the problem. We cannot undertake to accept complaints after leaving the property if not reported locally at the time.
11. Bathroom towels are provided, however you will need to provide your own towels for use at the pool and beach. Under no circumstances should the bathroom towels be used for the purposes other than bathroom use.

**Casa Marla, La Florida, Torre Vieja, Costa Blanca, Spain**  
**Booking Form**

Arrival Day & Date..... Departure Day & Date.....

**Occupants**

Title	First Name	Surname	Age (if under 16)
1.	_____	_____	_____
2.	_____	_____	_____
3.	_____	_____	_____
4.	_____	_____	_____
5.	_____	_____	_____
6.	_____	_____	_____

Apartment rental per week	£.....	Departure Airport	.....
No. of weeks	.....	Flight No.	.....
Total payable	£.....	Departure Time	.....
Deposit 30% of rental	£.....	Arrival Airport	.....
Breakage deposit	£100.00.....	Arrival Time	.....
Balance due	£.....	Return Flight No.	.....
(no later than 8 weeks before occupation)		Departure Time	.....

Payment can be made by cheque payable to **Mrs L Housego**. PayPal and Credit Cards also accepted

**Agreement**

I agree to pay the total price of the rental for all the party listed above and confirm that I have read, understood and agree with the 'Terms and Conditions'. I understand that a cleaning charge of 40 Euro's is payable on arrival to managing agent.

Signed..... Date.....

Name (please print).....

Address.....

.....

.....

.....

Postcode.....

Daytime telephone .....

Evening telephone .....

Mobile.....

Email address .....

(Please note, providing us with your flights details enables us to sort out with our managing agents key hand over arrangements).

Please return this form together with your payment for the deposit to:-

Mrs L J Housego, 16 Alexandra Gardens, Knaphill, Woking, Surrey, GU21 2DG.

Tel: 01483 481931 Fax: 07092 315693

email: [casamarla@tiscali.co.uk](mailto:casamarla@tiscali.co.uk) [www.casamarla.co.uk](http://www.casamarla.co.uk)

Last updated: 22<sup>nd</sup> September 2007